

## TABLE OF CONTENTS

PREFACE.....	5
INTRODUCTION.....	7
CULTURE AND ITS IMPACT ON COMMUNICATION.....	9
INTERCULTURAL ENCOUNTERS .....	37
INTERCULTURAL COMMUNICATION.....	47
BARRIERS TO INTERCULTURAL COMMUNICATION AND HOW TO OVERCOME THEM .....	61
DIPLOMACY AS A SPECIFIC FIELD OF INTERNATIONAL COOPERATION.....	71
COMMUNICATION IN DIPLOMATIC PRACTICE.....	79
EXTERNAL DIPLOMATIC CORRESPONDENCE .....	81
INTERNAL DIPLOMATIC CORRESPONDENCE .....	85
NON-VERBAL COMMUNICATION IN DIPLOMACY, DIPLOMATIC PROTOCOL, AND ETIQUETTE .....	103
CONCLUSION .....	129
REFERENCES .....	131